



River
 Unit F7, The Bloc,
 38 Springfield Way, Anlaby,
 Hull, HU10 6RJ
Tel: 01482 272728

Part 1

RIVER LIGHT FIBRE ORDER FORM

Our Ref		Account Manager	
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CORRESPONDENCE INFORMATION

Business Name		Email Address	
Address		Telephone No	
		Fax No	
		Main Contact	
		Upgrade <small>If migrating on existing service</small>	YES NO
Postcode		Login Name	
Company Reg No		Security Password	

Installation Address		Tel No for Service	
		Self Install	Supported Install
		Line Install Required	YES NO
Postcode		A new or existing River telephone line rental is required at the site address for each River Light Fibre Service. Note: Charges for Line Installation and Supported Installation to be detailed in the Additional Services section.	

SITES:

For the purpose of this Contract, the "Site" shall be the installation address detailed above.
 For any additional Sites covered by this contract or for multiple service requests, please detail in the Additional Information section.

CONTRACT PERIOD PAYMENT DETAILS

Commencement Date		Billing Period	<i>Monthly</i>
Initial Term <small>12-60 Months</small>	<small>from Service Start Date</small>		
Proposed Start Date		Payment Method	<i>Direct Debit</i>
Notice Period	30 days <small>(applicable after initial term)</small>		

BILLING INFORMATION: If different to the above

Invoice Address:			
Postcode:		Payment Method:	Direct Debit
Billing Email:		A charge of £3.50 per bill, will be charged for non DD payment.	
Additional Billing Info:			

THE CHARGES SET OUT IN THIS PROPOSAL ARE SUBJECT TO CHANGE IN ACCORDANCE WITH CLAUSE 13 OF THE TERMS AND CONDITIONS.



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RIVER LIGHT FIBRE DESCRIPTION CHARGES

Service Description	*Unlimited	Quantity	Term	Monthly Rental Charge (per service)
				£
				£
				£
				£
				£

If the service is not "Unlimited*", download limits and additional usage Charges will apply as specified in the Service Standards and Price Manual. If the Service is a "Firewall" Service, it is intended for use with a new or existing firewall purchased from River. This firewall will be supplied by River under a separate contract.

CONNECTION CHARGES

Connection Description	Quantity	Charge (per unit)	Total Charge	Installment Option
		£	£	
		£	£	
		£	£	

If any Charges are to be paid using the installment option, they will be paid in 12 equal monthly installments.

ADDITIONAL SERVICES

Description	Quantity	Connection/One Off Charge (per item)	Monthly Rental Charge (per item)
		£	£
		£	£
		£	£
IP Address	Single Static	Multiple Static	

Where multiple static IP addresses have been selected, please complete a RIPE Approval Form.

ADDITIONAL INFORMATION

DOMAIN NAME INFORMATION

Please list below the domain names you wish to use

Domain Name	Register/Transfer/Repoint	Charges
		£
		£
		£



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River Light Fibre Offer & Acceptance Part 2

We have issued this Contract to You, to govern the managed service we are providing to you. This contract includes KC's Service Standards and Standard Terms and Conditions of Service, which are available upon request. By Signing in the place indicated below You indicate Your willingness to offer to enter into this Contract. This Contract will not come into force unless and until We have signed in the place indicated below. You also consent to our providing details of this Contract and the Services You receive under it to KC and/or BT, but only insofar as it is required for Us to provide the Services.

YOUR DETAILS	
REGISTERED COMPANY NAME	
COMPANY REGISTRATION NUMBER	
REGISTERED OFFICE	
POSTCODE	

YOUR OFFER TO ENTER INTO THIS CONTRACT (To be completed by you)		CONTRACT ACCEPTANCE BY RIVER	
Signed		Signed	
Name		Name	
Position		Position	
Date		Date	

Please update any information in the 'Your Details' box which is incorrect or omitted