



River
 Unit F7, The Bloc,
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Tel: 01482 272728

River Light Fibre Data Capture Form v8

Company Name:				
Existing ADSL/LS Service:*		Nodename:*		
River Light Fibre Package:				
Installation Address:				
Installation Address 2:				
Building:		Floor:		Room:
Cabinet:	YES	NO	Technical Contact:	
Email:		Mobile:		Tel:

How many devices do you connect to your network?							
PCs	Laptops	Servers	PDQs	Smart Phones	Other	Total	
Do you currently have WIFI access as part of your existing broadband configuration?						YES	NO
Are you using a River supplied router with the River supplied configuration?						YES	NO
What is the make and model of your current router?							
What is your current IP address range?							
If you require multiple IPs you will need to complete a RIPE form. All services are 'NAT'. If you require a 'no-NAT' service, then further configuration will be required by your IT professional.							
Please note that your existing Firewall may not be capable of handling the higher speeds (throughput) from the River Light Fibre service. If you would like us to check your existing or new Firewall is suitable, please provide the details below.							
Make & Model of the Firewall that will be connected to your network:							
River can provide a fully managed firewall, would you like to receive a quote from us?						YES	NO
Do you agree to pay the standard install charge? (Excluding bespoke estimates)						YES	NO
You will need 2 x 13amp power sockets available within 1 meter of the ONT							
Please confirm you have these:						YES	NO
River will install the River Light Fibre box (ONT) and provide a basic router with a working configuration. Customers with a network of PCs & servers will need to customise the configuration.							
Are your IT dept/3rd party able to connect your network to the River Light Fibre service?						YES	NO
River Backup (5GB) is included 'Free' with your new service. Please supply an email address which you would like to register the service against. Read more about River Backup.					Email:		
Customer Name (print):							
Customer Name (signature):							

*If applicable